

# Issues When Registering

This article will help you work through potential errors when attempting to register with the Grantee Communities Portal.

## Email is already in use with this Organization

**OPEN SOCIETY FOUNDATIONS**

Portal Registration / **Step 1** / Step 2 / Step 3

Select One:  
☒ **Organization** ☐ **Individual**

• This Email is already in use for this Organization. Please use different Email.

**Organization Legal Name \***

**EIN**

An **Organization** is an entity that submits grant applications on behalf of the group, such as a nonprofit organization, academic institution, or a private business.

An **Individual** is an applicant who submits grant applications on their own behalf, not representing an academic institution, organization, institution, or government. Individual applicants can only apply for funding opportunities that allow individual people to benefit from OSF funding.

If you received this error, it means you are attempting to register with an email that is already linked to a unique portal account. Please reach out to us at [granteefeedback@opensocietyfoundations.org](mailto:granteefeedback@opensocietyfoundations.org) to help identify your already existing account.